## How to use Mobi

- 1) Download the app from either the IOS Appstore or GooglePlay.
- 2) Open the application and enter your email address when prompted to do so.
- 3) Enter your destination
- 4) Request a ride
- 5) Your driver will arrive in minutes
- 6) Enjoy the ride to your destination and pay the driver right from your Mobi e-wallet or however you choose to pay. Enjoy 10% cash back deposited directly into your Mobi e-wallet
- 7) Rate the ride from one star to five depending on your experience

## How To Access Mobi Additional Services

- 1) Tap the hamburger icon at the top left hand side of the screen.
- 2) A list of ten (including view profile) options will appear
- 3) The options include:
- A) View Profile
- B) Invite Friends
- C) Wallet
- D) Paybills
- E) Trips
- F) Support
- G) Legal
- H) Drive With Mobi
- I) Logout
- J) X Close
- A) View Profile. Inside your profile you have the option to edit your profile, add a profile photo, change your name, phone number or email address. You can also change your Mobi handle from the randomly generated handle like (@I\*64dI94sg) to (@Yourname) which is a Mobi handle you can easily remember.
- B) Invite Friends. Send an invitation to friends and family to join Mobi. During the registration process, your referral should enter your Mobi handle in the "Who referred you to Mobi?" field. Once the registration process is complete, every time your referral takes a ride with Mobi, you will be paid 4% of the fare. The money will be deposited into your Mobi wallet under "Powershares," which can be withdrawn directly to your M-Pesa.
- C) Wallet. Your Mobi wallet has three options.
  - 1)Wallet, 2)Virtual Cards and 3)Powershares.
  - Wallet The money in your Mobi wallet can be topped up from M-Pesa or withdrawn from wallet to M-Pesa. Money in your wallet can be sent to other Mobi wallets or used to pay bills including, KPLC prepaid, KPLC postpaid, Airtime purchase (Safaricom, Airtel, Telkom) or to pay your NHIF premium.

Virtual Cards. Purchase prepaid Visa Virtual Cards and make online purchases on millions of online services around the world including, Amazon, Facebook, Google, Netflix and more. Virtual cards available in USD, EUR or KES.

Powershares. Every time someone you referred to Mobi uses the application, you get paid 4% of the fare. Your money is deposited into your "Powershares." Thos money can be withdrawn once every two weeks in order to encourage a culture of saving money. However, this money can be withdrawn at any time.

- D) Paybills. Use the money in your wallet to pay bills. KPLC Prepaid, KPLC Postpaid, Airtime purchases and NHIF payments can be made using this option.
- E) Trips. Use this option to check your record of trips taken with Mobi. The date, time of ride, destination and amount paid are clearly listed for your convenience.
- F) Support. Contact Mobi customer service here: <u>customercare@mobishare.org</u> or call our customer service line at +254711777555.
- G) Legal. Driver and Passenger Terms and Conditions. Privacy policy, your data is considered confidential to Mobi. Find out how we use your data in order to serve you better.
- H) Drive with Mobi. Want to make some extra money? Mobi pays drivers 82% of the fare plus whatever Powershares you may have through referring friends and family. The potential to make great money is exponential. That is why the name of the company is Mobishare. We share the wealth!
- I) Logout. Log out of your profile. You will need to use your password to log back in.
- J) X Close Close option window.