Mobishare Corporation Gift Card Terms and Conditions

Last Updated: September 8, 2023

Welcome to Mobishare Corporation ("Mobishare," "we," "us," or "our"). These Terms and Conditions ("Terms") govern the purchase and use of gift cards ("Gift Cards") sold by Mobishare through its website, www.mobishare.org ("Website"). By purchasing or using a Gift Card from Mobishare, you ("you" or "the Customer") agree to be bound by these Terms. Please read these Terms carefully before purchasing or using a Gift Card.

1. Gift Card Redemption

- **1.1** **Eligibility:** Mobishare Gift Cards can be redeemed solely within the territory of Kenya through the mobile payment platform M-Pesa. To redeem a Gift Card, you must have access to M-Pesa and comply with M-Pesa's terms and conditions.
- **1.2** **Limitations:** Gift Cards are non-transferable, and their use is limited to the amount loaded onto the card. They cannot be redeemed for cash or used to purchase other Gift Cards.

2. Purchasing Gift Cards

- **2.1** **Purchase:** You can purchase Mobishare Gift Cards through our Website by selecting the desired denomination and completing the payment process. Payment methods may vary and are subject to change at our discretion.
- **2.2** **Validity:** Gift Cards are valid from the date of purchase until the date specified on the Gift Card, if applicable.
- **2.3** **Non-refundable:** All Mobishare Gift Card purchases are final and non-refundable. We will not provide refunds or exchanges for Gift Cards under any circumstances.

3. Use of Gift Cards

- **3.1** **Redemption:** To redeem a Gift Card, enter the Gift Card code provided at the time of purchase during the payment process on our Website or follow the instructions provided with the physical Gift Card.
- **3.2** **Value:** The value of the Gift Card will be deducted from the total purchase amount, and any remaining balance, if applicable, can be used for future purchases.

4. Lost or Stolen Cards

4.1 **Responsibility:** Mobishare is not responsible for lost, stolen, or damaged Gift Cards. It is your responsibility to keep your Gift Card information secure.

4.2 **No Replacement:** We will not replace lost or stolen Gift Cards, nor will we refund the value of lost or stolen cards.

5. Fraud Prevention

5.1 **Suspicion of Fraud:** Mobishare reserves the right to suspend or cancel any Gift Card and associated transactions if we suspect fraudulent or unauthorized activity.

6. General Terms

- **6.1** **Modification:** Mobishare may modify these Terms at any time, and such modifications will be effective upon posting on our Website. It is your responsibility to review these Terms periodically.
- **6.2** **Governing Law:** These Terms are governed by and construed in accordance with the laws of Kenya, without regard to its conflict of law principles.
- **6.3** **Contact Information:** If you have any questions or concerns about Mobishare Gift Cards or these Terms, please contact us at contact@mobishare.org.

By purchasing and using a Mobishare Gift Card, you acknowledge that you have read, understood, and agreed to these Terms and Conditions. These Terms may change over time, so it is important to review them periodically to stay informed about any updates or changes.